

## Patient information leaflet- Urgent referrals

### Why have I been referred to the Hospital?

This may be for a number of reasons:

- You may have signs or symptoms that mean you urgently need further tests, such as x-ray or endoscopy.
- You may have a suspected diagnosis of cancer.

### Who runs the service?

The Acute Oncology Team runs the service and will ensure that the necessary tests and investigations are carried out. This is needed to make a final diagnosis of your problem and to ensure that you are given results and a treatment plan as soon as possible.

### What do I need to do now?

- Make sure that your GP has your correct address and telephone number, **including mobile phone number**, if you have one.
- The hospital will try to phone you to arrange an appointment, so the correct contact telephone number is very important. If they are not able to make telephone contact, they will send an appointment letter. **Please take the earliest appointment offered.**
- **Please try not to cancel your appointment.** Please let the hospital know **immediately** if you are unable to attend, so that the appointment can be offered to someone else. It is really **important** that you arrange an alternative date and time if cancelling this appointment please telephone the hospital's booking team on 01273 696955 extn. 63999.
- If you have not been contacted by the hospital within one week of seeing your GP and being given this leaflet please telephone the hospital's booking team on 01273 696955 extn. 63999
- Please feel free to bring someone with you to this appointment. If you wish, they can come in with you to see the Doctor. Do not feel that you have to attend alone.
- At the end of your appointment, the hospital staff will give you more information about what will happen next. This may include contact details of a specialist nurse.
- If you have difficulty travelling to the hospital, do ask for information about help with transport when making your appointment, including help with travel costs if you are on a low income.
- If you have further questions regarding your referral please contact your GP.